

FULLY INCLUSIVE - 2023 RATES

11 JANUARY 2023 – 10 JANUARY 2024

The ideal place for an exclusive experience of the magnificent Zambezi River and Victoria Falls

Here at The River Club, in our usual incomparable style, we continue to provide a safe, healthy, highly personalized yet unobtrusive, tailor-made experience for each and every guest. We pay attention to the smallest details commencing before guests arrive and ending only after they depart.

The River Club caters to a diversity of travellers including honeymoon couples, single or multi-generational families, retirees, solo travellers and adventurers, as well as those who wish to just relax after a busy itinerary. We can help pace stay-itineraries so guests get the best of all worlds.

We strive to provide a stress-free stay while not compromising any of our famous flexibility. At only around 20 km / 12 miles upstream from the Victoria Falls, it's easy to escape to our tranquil location. Enjoy the spacious suites, magnificent elevated perspectives of the Zambezi River, and the extensive grounds. Explore our riverine haven.

THE RIVER CLUB SUITES THE MOST SPACIOUS ROOMS ON THE ZAMBEZI

FULLY INCLUSIVE - RACK PER ADULT PER NIGHT SHARING

Room Rates Include Service Charge, VAT, and Daily Tourism Levy

LOW SEASON	HIGH SEASON
11 Jan 23 - 31 May 23 1 Nov 23 - 19 Dec 23	1 June 23 - 31 Oct 23 20 Dec 23 - 10 Jan 24



SEVEN River Suites

All with private balconies right above the Zambezi River and the sunset.

Beds: Two guests share **one** King-bed, Or twin single beds.

Two bathrooms - one en-suite on the bedroom level, one on the lower level beneath the bedroom (with fabulous views).

Two River Suites are wheelchair-friendly.

US\$ 668

US\$ 700

- Children 16 or under pay 50% when sharing with an adult
- 2 children aged 12 to 16 able to share without an adult pay 1-adult single-supplement for both
- 25% single supplement applies



TWO Luxury River Suites

Both with private plunge pools on decks overlooking the Zambezi River and the sunset.

Bed: Two guests share **one** Queen-bed Or single occupant (no twin option).

Full en-suite bathroom and sitting-room area.

US\$ 752

US\$ 794

- Children 16 or under pay 50% when sharing with an adult
- 25% single adult supplement applies



ONE Luxury Family Suite

Minimum 2 to Maximum 5 guests

With family-size deck complete with private plunge pool right above the river.

Beds: Two guests share **one** Queen-bed, and two guests in ¾ twin beds in two **semi-private** bedrooms - both en-suite. A sitting room area is in between the bedroom areas.

US\$ 752

US\$ 794

- Minimum charge 2 adults**
- Children 16 or under pay 50% when sharing with two adults
- Space for maximum one additional single bed

Two GUIDE ROOMS available

US\$ 212 per adult per night - includes Tourism Levy

Each Guide Room has **ONE** Queen-size bed, en-suite bathroom with spacious shower, basin and WC, overhead fan and air-con. No river views. Includes meals, excludes all drinks.

Important to note regarding EXTRA BEDS

Although some suites can take additional beds there is a limit to the overall number of extra beds the lodge can handle at any one time. Therefore, additional beds are subject to availability at the time.

ON-PROPERTY FACILITIES available to all guests

No transfers required - feel free to make use of: the library, a tennis court, a small gym, the nature/running trail, and snooker-room in the Summerhouse



CHILDREN ARE WELCOME @ THE RIVER CLUB



CHILD POLICY

When there are children younger than 6-years old in a family group, management at the lodge needs to be made aware of the booking and parents / guardians need to know and accept The River Club's CHILD POLICY.

- Please request the full CHILD POLICY from reservations@theriverclubzambia.com.
- Note: Even on request, it is just not possible to provide infant cots or offer baby-sitters.
- Parents or a parent (or official guardian) need to accompany their children at all times.
- None of the swimming pools at the lodge are fenced or covered with safety nets.

CHILD RATES

- 4 - 16 years of age - when sharing with two full paying adults, each child pays 50% of the rate.
- Two under-16 children old enough to share a River Suite without an adult; each pay 50% of the single-adult rate.
- 3-years and below - no charge if sharing parents' bed

CHECK IN TIME 14h00

CHECK OUT TIME 10h00

EARLY ARRIVAL / LATE DEPARTURE

Should arrival or departure be early or late and your room unavailable, guests are welcome to enjoy the public areas of the lodge while safe storage for luggage will be provided. The bathroom (with shower) adjoining the gym is also available for use.

FULLY INCLUSIVE – Inclusions & Exclusions

FULLY INCLUSIVE RATES include

- Accommodation as per suite booked
- All meals; breakfast, lunch, 3-course dinner
- House-brand drinks, teas, coffees and still drinking water
- Wi-Fi in the main areas of the lodge
- Complimentary Laundry service
- 10% Service Fee
- 16% VAT
- Tourism Levy

ALSO INCLUDED - ONE IN-HOUSE ACTIVITY per night of stay

- All on a shared basis - choose from the list in the next section

FULLY INCLUSIVE RATES exclude

- All premium-brand beverages
- Corkage on own premium-brand beverages will be charged
- Shop purchases and wellness treatment (massages etc.)
- Items of a personal nature | all Park and Museum entry fees
- All transfers and activities not mentioned

LIST OF INCLUDED IN-HOUSE ACTIVITIES – all on a shared basis

ONE IN-HOUSE ACTIVITY PER NIGHT OF STAY - where applicable, return The River Club transfers are included

Park fees are for guests own account and beyond our control therefore subject to increase (rates below as at December 2022)

- Sunset Cruise on the Zambezi River
 - With snacks & house-brand drinks
 - Park fees do not apply
- Guided tour of Zambian-side of Victoria Falls;
 - Falls Park fees **excluded** and subject to change
 - Currently US\$ 20 per adult / US\$ 10 per u-12
- Guided visit to a local village
- Game Drive in Mosi-oo-Tunya National Park
 - National Park fees **excluded** and subject to change
 - Currently US\$ 10 per adult / US\$ 5 per u-12
- Catch & Release Fishing 1-3 hours
 - Fishing is not available during breeding season
- Livingstone Town Tour



OTHER ACTIVITIES OFFERED BY THE RIVER CLUB – extra cost – all on a shared basis

Where applicable, park and museum entry fees are excluded.

The River Club Island picnic lunches (seasonal), trips to two museums*; Livingstone Museum and the Railway Museum combined with the Jewish Museum, the Livingstone Reptile Park*, Mukuni Market (for curio shopping) and Maramba Market (for a local cultural experience).

Please request the full IN-HOUSE ACTIVITIES list with prices from reservations@theriverclubzambia.com

ACTIVITIES OFFERED BY EXTERNAL OPERATORS

The River Club is a well-known, long standing booking agent for all external activity operators in the area and cross-border into Victoria Falls, Zimbabwe, and the Chobe area in Botswana. We are expert at helping guests plan and put together a tailor-made itinerary ideally suited to their stay taking all logistics and operator check-in times into account. This ensures everything runs smoothly from start to finish and makes the most of your stay. Contact us to start planning your fun!

Please request the full EXTERNAL ACTIVITIES price list from reservations@theriverclubzambia.com



CUISINE for ALL TASTES and REQUIREMENTS

In order to ensure the lodge is fully prepared for you, please let us know dietary requirements in advance of your stay.

SPECIAL DIETARY REQUIREMENTS

- The River Club kitchen is comfortable with catering for all dietary needs.
- Whether you need gluten-free, or vegan or vegetarian or just do not like to find something specific on your plate.

CHILDREN

- Children can order from the menu or they may request kid-friendly food.
- Please allow sufficient notice before each meal.

KOSHER CATERING – Apart from the main kitchen, The River Club has TWO separate kitchens dedicated to kosher catering

- Request full information from reservations@theriverclubzambia.com and they will send you The River Club's **KOSHER CATERING FACT SHEET**

1. KOSHER KITCHEN (lite)

- Run by lodge kitchen staff trained in kosher catering, who are not Jewish but take the art of kosher catering seriously.
- Caters for 1 to up to 10 guests at a time.
- Only the daily Kosher catering surcharge applies.

2. KOSHER KITCHEN (Mashgiach only)

- Is only unlocked and used when there is a Mashgiach present.
- Caters for up to 20 guests at a time.
- Requires a minimum 3-night stay
- Daily kosher catering surcharge applies
- In addition, there are daily kitchen-usage fees, as well as accommodation and travel costs for the Mashgiach and any other kosher support staff required.

HOW KOSHER CATERING WORKS AT THE RIVER CLUB

All kosher catering, kosher food storage, cutlery, crockery, utensils, appliances etc are entirely separate from the main lodge kitchen.

A Kosher Catering Daily Surcharge applies to both kitchens

- US\$ 45.00 per adult per night
- US\$ 22.50 per under-16 child per night



SPECIAL OFFERS – Valid throughout the year; not combinable with other offers

GROUP GETAWAYS – min 2-night stay

- 15% off group stays of FOURTEEN ADULTS or more travelling together

HONEYMOONS – min 2-night stay

- If available, Honeymooners receive a complimentary upgrade in addition to a bottle of sparkling wine

STAYS OF 3 NIGHTS OR MORE

- Complimentary transfers from/to Livingstone Airport (LVI) and The River Club
 - Not applicable to cross-border arrivals or departures – see cross-border transfer rates below

SPECIAL EVENTS and MEETINGS / CONFERENCES

WEDDINGS & EVENTS

- Please request our SPECIAL OCCASIONS Fact Sheet for more information and to discuss your requirements.

CONFERENCES, MEETINGS and WORKSHOPS

- To qualify for use of The River Club Conference / Meeting venue, a minimum of 8 conference delegates are required to book a minimum 2-night stay.
- The conference facility can take a maximum of 16 delegates, all of which are welcome to stay at the lodge.
- Use of the Conference Venue is complimentary and only available to The River Club guests.
- Request our CONFERENCES MEETINGS WORKSHOPS document from reservations@theriverclubzambia.com.

TRANSFERS – advance reservation required

The River Club is located approximately 20 km / 12 miles by road west of Livingstone Town – upstream of Victoria Falls

- Guests are transferred by one of The River Club's privately owned, air-conditioned vehicles when arriving or departing via Livingstone Airport or the Zambia Borders with Zimbabwe and Botswana.
- Cross-border pick-ups are booked by The River Club with 3rd-party specialists in cross-border transfers.
- On first arrival, when conditions permit, guests can be transferred to a point upstream a few kilometres upstream of the lodge, from where the lodge boat will collect them, followed by a 10-minute scenic boat ride to The River Club's jetty.
 - Note: a boat-arrival may be unsuitable for guests who are unable to negotiate the staircase from the jetty up to the lodge grounds.
 - Please let us know in advance if a guest has any mobility concerns so that provision can be made accordingly.

Minimum 2-pax charge on all transfer | Minimum 6-pax to guarantee private

RATES are ONE-WAY and SUBJECT TO CHANGE

	Per person
Livingstone Airport (≤ 30 mins) <u>OR</u> Livingstone Town (≤ 25-minutes) <u>OR</u> Zambia Immigration at Vic Falls Border (≤ 40-minutes)	US\$ 34
Cross-border Zimbabwe; Victoria Falls Airport – includes inter-border Railway Bridge traverse (≤ 1 ½ to 2-hours)	US\$ 70
Cross-border Zimbabwe; Victoria Falls Hotels or Rovos Rail Siding, includes inter-border Railway Bridge traverse (≤ 1 to 1 ½-hours)	US\$ 67
Inter-border Zambia-Zimbabwe Immigrations; ONLY traverse Victoria Falls Railway Bridge (≤ 10-minutes)	US\$ 15
Cross-border Botswana; Kasane Airport or Kasane Town or Kasane Immigration on the Chobe River (≤ 1 ½ to 2-hours)	US\$ 85
Cross-border Botswana; Chobe Game Lodge into Chobe National Park (≤ 2 to 3-hours)	US\$ 105
Cross-country Lusaka International Airport (≤ 6 to 7 hours') – 1 to 5 pax - request a quote for bigger groups	US\$ 550

COVID INFORMATION

- Please check for updated **ARRIVAL REQUIREMENTS** for Zambia at the time of booking and again shortly before setting off for Zambia.
- At the time of preparing this document, a **SARS CoV2 PCR negative** certificate dated 72-hours or less prior to arrival in Zambia is still required.
 - Please let us know in advance of arrival, if COVID-19 re-testing will be required.
 - The River Club facilitates transfers to Livingstone for swabbing and testing at a private medical practice.

VISA REQUIREMENTS – if your nationality does not require a visa in advance, they are easy to get on 1st entry to Zambia

- Please check passport nationalities at least 2-months before travel to establish if a visa in advance is required to visit Zambia.
- Look at <https://www.zambiaimmigration.gov.zm/nationals-requiring-visa-prior-to-travel/>
- Or contact reservations@theriverclubzambia.com to request assistance.
- If visas are needed in advance, allow a minimum of **30-working-days** for Zambia Immigration to approve and issue.
- If visas are needed in advance, cancellation fees will apply on reservation cancellations due to failure to obtain visas in time.

RESERVATION and PAYMENT POLICY – subject to review at any time

PROVISIONAL to CONFIRMATION

- Reservations are held on **PROVISIONAL** basis for up to 21-days
- To secure **CONFIRMATION**, a **20% deposit** is required within the next 7-days.
- Unless special payment arrangements are made **in writing** within the first 21-days, the space will be released for resale.
- **BANK ACCOUNT INFO:** will be sent to you by reservations

PAYMENT of BALANCE

- The full balance is due before or by **45-days prior to arrival**.
- If applicable, postponement dates are taken into account.

RESERVATIONS MADE LESS THAN 45-days PRIOR TO ARRIVAL

- **CONFIRMATION** is required immediately by remitting **100%** of the reservation value.

PAYMENT OF EXTRAS

- Extras may be settled direct at the lodge – Master and Visa Cards, USD or Kwacha CASH are accepted.
- The River Club cannot accept Diners or Amex.

STANDARD CANCELLATION POLICY terms

Subject to review at any time – ALL bookings are subject to these

The River Club's revised **STANDARD CANCELLATION POLICY** is generally more lenient than the previous policy.

It supersedes ALL previous policies and unless **NEW** written agreements are made, any prior contractual agreements are also void.

- **STANDARD BOOKINGS** : 45 to 31-days - 20% | 30 to 15-days - 50% | 14-days or less - 100%
- **GROUP BOOKINGS** 5 rooms or more : 90 to 46-days - 20% | 45 to 31-days - 50% | 30-days or less - 100%

Refunds will only be possible if cancelled within the above policy and will be subject to bank charges

POSTPONEMENT POLICY

To help avoid cancellation The River Club offers a reasonable **POSTPONEMENT POLICY**

- Notification of intention to postpone needs to be communicated by at least **45-days prior to arrival**.
 - Postponements closer to date of arrival will be considered on individual merit.
- Only **CONFIRMED** reservations with at least **20% already held by The River Club as a deposit**, qualify for postponement.
 - The same space and suite-type, is guaranteed on a future mutually agreed date for up to 18-months from the original date.
 - The accommodation rate will not increase.
 - Any charges already on the reservation finances for **IN-HOUSE** or **EXTERNAL** services and/or activities, including park or other entry fees, will be **removed** at time of postponement, and re-instated at prevailing rates when the reservation is restored on new dates.
 - **STATUTORY CHARGES** such as VAT, Service Fee, and Tourism Levy are subject to increase to prevailing rates on the new dates.
- Reservations **without a deposit**, wishing to postpone and maintain rates, need to pay at least **20% within 14-days** of postponement or the booking will be cancelled subject to the cancellation policy.
- If no future date is known at the time of postponement, the reservation status will be amended to **WAITLIST** until such time as mutually agreeable future dates are decided. A deposit is still required in order to maintain existing accommodation rates.
- If **OUTRIGHT CANCELLATION** is required at any time, the **STANDARD CANCELLATION POLICY** will be applied alongside the date postponement was first requested.

RESERVATIONS CONTACT DETAILS

E | reservations@theriverclubzambia.com

T | +27 (0) 72 517 4880

W | www.theriverclub.africa

