



2021 RATES – FULL BOARD - AFRICA RESIDENTS

Valid 1st JANUARY 2021 to 31st DECEMBER 2021

UPDATED 24th September 2020

For that perfect mix of idyllic relaxation and adventure travel, along with unbeatable sights, The River Club is the ultimate destination.

We are open and ready to welcome guests back to our paradise on the Zambezi River!

At The River Club we are confident we are able to provide a safe and healthy environment in which to take care of our staff and guests in a relaxed atmosphere without relinquishing any of our famous flexibility. Our COVID protocols are based on recommendations by the Zambia Ministry of Health and the Zambia Tourism Agency in combination with supplementary measures recommended by various other local and international industry stake-holders. Only 18 km / 11 miles upstream from the Victoria Falls, escape the crowds at our tranquil location, and enjoy our spacious suites and magnificent perspectives of the Zambezi River. Explore our haven.

THE RIVER CLUB SUITES
FULL BOARD

PER PERSON SHARING PER NIGHT
RATES

Room Rates Include Service Charge and VAT / Exclude Daily Tourism Levy

1- January 2021 to 31- December 2021



Seven
River Suites

USD 347

With private balconies overlooking the river
Beds: 2 guests sharing **one** King-bed,
Or twin single beds. **Two** bathrooms,
(one on bedroom level, one on lower level).

Children 16 or under pay 50%
2 children sharing a River Suite:
1st – Adult Rate; 2nd – Child Rate
25% single adult supplement applies



Two
Luxury River Suites

USD 400

With private plunge pools on decks
overlooking the river
Bed: 2 guests sharing **one** Queen-bed
Or single occupant (no twin option), full en-
suite bathroom and sitting-room area.

Children 16 or under pay 50% when
sharing with an adult
25% single adult supplement applies
(no twin-bed option)

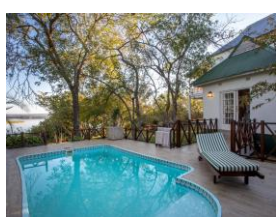


One
Luxury Family Suite

USD 400

Minimum 2 to Maximum 5 guests
With private plunge pool family-size deck
overlooking the river
Beds: 2 guests sharing **one** Queen-bed,
2 guests in ¾ twin beds in 2 semi-private
bedrooms, both en-suites, sitting room area
in between the bedroom areas.

Minimum charge 2 adults
Space for maximum 1 extra single
bed
Children 16 or under pay 50% when
sharing with 2 adults



One
Luxury Family Villa

USD 562

Minimum 2 to Maximum 6 guests
River-facing with enclosed garden, outside
deck and small private pool
Beds: 2 guests sharing **one** Queen bed in
upstairs en-suite Master bedroom with river-
view balcony, 2 guests in twin single-beds in
private downstairs bedroom.
Separate communal downstairs bathroom,
and comfy family room.

First 2 adults per person
Minimum charge 2 adults
Children 16 or under pay 50% of full
adult rate

USD 345

Additional 2 adults per person
Space for maximum 2 extra single
beds in downstairs living room

Two Guide Rooms available - USD 190 per adult per night

Daily Tourism Levy is additional

Each with **one** Queen-size bed, en-suite bathroom (spacious
shower, basin and WC), overhead fan and air-con.

No river views. Includes all meals.

TOURISM LEVY – per person per night in addition to ALL room rates

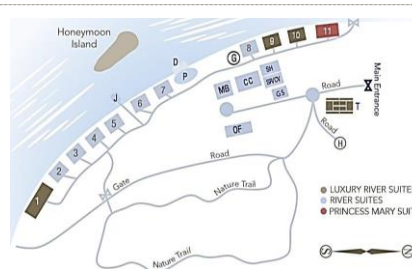
Charged without exception

USD 10
per adult
per night

USD 5
per 16-years or
under per night



Children are Welcome: If there are children younger than 6 in a family group, The River Club needs to be made aware of this before confirmation. When permission is requested for under-6 children to stay, the lodge will ask for the full make-up of the group and their proposed dates and length of stay. If The River Club accepts younger-than-6 children, the family needs to know and accept The River Club's Child Policy which will be sent before the booking is accepted. **Children Rates:** 6 – 16 years of age 50% of above rates when sharing with 2 full paying adults / 3-years and below - no charge if sharing parents' bed



MB - Main Building
CC - Croquet Lawn
SH - Summerhouse
& Snooker Room
P - Swimming Pool
G - Gazebo
D - Pool Lower Deck
J - Jetty / **GS** - Gym
& Treatment room
T - Tennis Court
H - Heli-pad



ADDITIONAL GUEST ROOM INFORMATION

Walk-in mosquito nets swathe the beds with ceiling fans overhead, a wall-mounted air conditioning / heating unit, a digital safe, a mini-fridge, tea/coffee making facility, a hairdryer, and multi-national plug adaptors. In the event of power outages, all guest rooms have inverter battery back-up systems to run overhead fans, key lights and plug sockets. All guest rooms face the Zambezi River.

AFRICA RESIDENTS FULL BOARD – Inclusions & Exclusions

RATES
INCLUDE

- Accommodation
- All meals; breakfast, lunch, afternoon tea on the main veranda, and 3-course dinner
- House-brand wine during lunch & dinner, and all house-brand soft drinks
- Sunset Cruise - by advance reservation only – includes house-brand drinks and snacks
- Wi-Fi in the main lodge areas, Laundry
- 10% Service Fee and 16% VAT
- **On-site facilities include:** extensive grounds set in Zambezi riverine forest with infinity swimming pool, croquet & boulés lawn, 'Summerhouse' and snooker room, treatment room (extra cost) and small gym, tennis court and nature trail

RATES
EXCLUDE

- All house-brand beer and spirits are extra cost (included only while on sunset cruise), as well as all premium brand drinks
- Corkage on own beverages will be charged
- Daily mandatory Tourism Levy – **additional** USD 10 per adult per night / USD 5 per u-16 per night
- Shop purchases, wellness treatments, items of a personal nature and all Park and Museum entry fees
- All transfers and activities not mentioned

CHECK IN TIME 14h00

CHECK OUT TIME 10h00

EARLY ARRIVAL / LATE DEPARTURE

Should arrival or departure be early or late and your room unavailable, guests are welcome to enjoy the public areas of the lodge while safe storage for luggage will be provided. The bathroom (with shower) adjoining the gym is also available for use.

ACTIVITIES

Please note, due to the COVID situation, some activities may not be operable until further notice

ACTIVITIES OPERATED IN-HOUSE BY THE RIVER CLUB

Sunset cruises, Zambia-side guided tour of the falls, local village guided tour, Game Drives in Mosi-oa-Tunya National Park, Catch & Release Fishing (in season), Livingstone Town Tours, Museums (Livingstone & Railway/Jewish), Reptile Park, Local Markets, The River Club Island picnic lunches (seasonal). All on a shared basis, park and entry fees excluded (where applicable).

ACTIVITIES OFFERED BY EXTERNAL OPERATORS

The River Club is a well-known, long standing booking agent for all external activity operators in the area and cross-border into Victoria Falls, Zimbabwe, and the Chobe area in Botswana. We are expert at helping guests plan and put together a tailor-made itinerary ideally suited to their stay taking all logistics and operator check-in times into account. This ensures everything runs smoothly from start to finish and makes the most of your stay. Contact us to start planning your fun!

FULL ACTIVITIES LIST

Please request a full price list with rates (which include The River Club return transfers) from reservations@theriverclubzambia.com.

TRANSFERS – advance reservation required

The River Club is located on the Zambezi River outside Livingstone, 18km / 11 miles upstream of the Victoria Falls

Guests are transferred by one of The River Club's privately owned, air-conditioned vehicles when arriving or departing via Livingstone Airport or the Zambia Border with Zimbabwe. Cross-border pick-ups are booked by The River Club with 3rd-party specialists in cross-border transfers.

- On first arrival, when conditions permit, guests can be transferred a few kilometres past the lodge to a point upstream, from where the lodge boat will collect them, followed by a 10-minute scenic boat ride to The River Club's jetty.
- **Note:** a boat-arrival may be unsuitable for guests who are unable to negotiate the staircase from the jetty up to the lodge grounds. Please let us know in advance if a guest has any mobility concerns so that provisions can be made accordingly.

To or From THE RIVER CLUB BY ROAD
PRICES ARE ONE-WAY and SUBJECT TO CHANGE

PER PERSON SHARING
Minimum 2 pax charge
Minimum 6 pax private

Livingstone Airport (≤ 30 mins) OR Livingstone Town (≤ 25-minutes) OR Zambia Immigration at Victoria Falls Border post (≤ 40-minutes)	USD 29
Cross-border Zimbabwe; Victoria Falls Airport – includes inter-border Railway Bridge traverse (≤ 1 ½ to 2-hours)	USD 63
Cross-border Zimbabwe; Victoria Falls Hotels or Rovos Rail Siding – includes inter-border Railway Bridge traverse (≤ 1 to 1 ½-hours)	USD 60
Inter-border Zambia-Zimbabwe Immigrations; ONLY traverse Victoria Falls Railway Bridge (≤ 10 minutes)	USD 12
Cross-border Botswana; Kasane Airport or Kasane Town or Kasane Immigration on the Chobe River (≤ 1 ½ to 2-hours)	USD 77
Cross-border Botswana; Chobe Game Lodge into Chobe National Park (≤ 2 to 3-hours)	USD 115
Cross-country Lusaka International Airport (≤ 6 to 7 hours ') – 1 to 5 pax (request a quote for bigger groups)	USD 400



TERMS & REQUIREMENTS

RESERVATION
TERMS

- Rates on this document are valid for Africa Residents only; nationalities to be supplied at time of reservation
- Acceptance onto The River Club property is by **advance-reservation only**
- The River Club offers a high level of exclusivity and is therefore **subject strictly to availability**
- Reservations will be confirmed only on receipt of a **deposit** for accommodation (see payment terms below)
- A 25% single supplement applies in River Suites and Luxury River Suites
- Minimum 2-pax charge for the Luxury Family Suite and the Family Villa
- Children 16 years and under pay 50% of adult rates

COVID-19
REQUIREMENTS
FOR TRAVEL
TO ZAMBIA

- **IN ADVANCE OF TRAVEL**
 - The River Club will provide updated information in this respect at the time of booking.
 - At the time of preparing this document, a **SARS CoV2 PCR test certificate** dated 14-days or less before travel, showing a negative result, is required for presentation at point of entry to Zambia.
 - The River Club will e-mail guests a **COVID Track & Trace Form** to be completed and returned in advance of arrival.
 - All guests' full names, ages and nationality are to be supplied in advance.
 - A **SARS CoV2 PCR test** conducted 14-days or less before travel, showing a negative result, is also to be obtained in advance and presented at point of entry.
 - The River Club will e-mail guests a **COVID Track & Trace Form** to be completed and returned in advance of arrival.
 - All guests' full names, ages and nationality are to be supplied in advance.
- **ON ARRIVAL IN ZAMBIA**
 - A Zambian Ministry of Health Medical & Health Declaration to be submitted at point of entry.
 - Visas are being issued at point of entry as usual. It is advisable to carry sufficient USD CASH for visas (credit card facilities can be unreliable at Immigration points).
 - As per the Zambian Ministry of Health, visitors are to observe COVID-19 precautionary measures (maintain physical distancing in public (very easy to do at The River Club), wear masks and practice safe hygiene etc).
- **AT THE LODGE**
 - Protocols also apply at the lodge and will be communicated to guests in advance.
Please bring your own: Hand sanitiser / Face masks and/or gloves / Pen / Raincoat if visiting the falls at times of high / medium river levels.

PAYMENT & POSTPONEMENT (if necessary due implementation of unforeseen travel restrictions)

PAYMENT
TERMS

Reservations are held as provisional for a limited period, after which time confirmation is required by payment of a deposit, or the space will be released for resale.

- **In order to confirm provisional reservations;** 25% payment of the total reservation value is due within 21 days of logging a provisional booking. The balance is due in full 45-days before date of stay.
- Extras can be settled at the lodge using a Master or Visa Card, or USD CASH.

POSTPONEMENT
DUE TO TRAVEL
RESTRICTIONS

In view of the COVID-19 situation, and in the interests of flexibility, the following policy applies:

- **Subject to availability** and on the following basis (notwithstanding The River Club's Cancellation Policy), accommodation bookings may be postponed for up to 15 months from the date of the original booking.
- If after a booking has been confirmed, postponement becomes necessary because travel restrictions beyond our control are imposed, if a deposit has been received, postponement will be permitted with no increase to the accommodation rate, or on additional services provided in-house by The River Club. If applicable, rates on external services will be charged at the operator's rates at the time of the amended date.
- If no deposit has been received, postponements may be charged accommodation rates applicable to the amended date of stay. This includes rates on additional services. Payment of a deposit at that stage will allow the reservation to revert to the original rate charged.

CANCELLATION POLICY

APPLIES TO ALL BOOKINGS
Percentage of Full Package Total

- 90 – 61 days prior to arrival: 25%
- 60 – 46 days prior to arrival: 50%
- 45 days or less prior to arrival: 100%

VISA REQUIREMENTS

APPLICABLE
VISAS ARE FOR
GUESTS'
OWN ACCOUNT

Please check passport nationalities well in advance to determine whether advance visas to visit Zambia are required. **Please check:** <https://www.zambiaimmigration.gov.zm/nationals-requiring-visa-prior-to-travel/> or contact reservations@theriverclubzambia.com to request assistance.

If in effect, cancellation fees will apply on cancellations due to failure to obtain visas in time, if visas are required in advance. **Please allow** a minimum of **30-days** for Zambia Immigration to approve and issue advance visas.

RESERVATIONS CONTACT DETAILS

E | reservations@theriverclubzambia.com

T | +27 (0) 72 517 4880

W | www.theriverclub.africa