

COVID TESTING AND OFFICIAL CERTIFICATES FOR THE RIVER CLUB GUESTS BEFORE DEPARTURE

Many visitors will require a fresh COVID-Negative Certificate in order to journey onward. The information below is intended to reassure The River Club guests that this is available in Livingstone and Zambia in general, and that the lodge will facilitate the process of swabbing, testing and certificate collection for The River Club guests.

The process used is a nose / throat swab that detects genetic material of the SARS-CoV-2 virus using a lab technique called Polymerase Chain Reaction (PCR). It is also referred to as a Molecular Test.

NOTE: Guest stay itineraries need to be divulged in full to The River Club team early in the reservation procedure so that we can assess in advance which day will be optimum to do the swabs, taking into account lab test-times and certificate collection.

Arrival and departure time and place will determine whether the government system or a private doctor will be best. The River Club Operations team at the lodge will let you know in each case, which the most efficient system to use will be.

PROCEDURE IN LIVINGSTONE - Swabbing / Testing swabs / Certificate Collection

The Government system works well as long as the correct procedure is followed. Payment is made by guests at the lodge.

The procedure is the same for everyone, but The River Club facilitates the process ONLY for The River Club guests

- Arrangements need to be made in advance in good time
 - The River Club arranges payment to the District Health Office bank account before the day of swabbing.
 - A receipt is issued based on proof of payment before swabs are taken. It is not possible to pay at point of swabbing.
- The Swabbing Process
 - Swabbing is done at the District Health Office in the mornings between 08h30 and 12h30 and each morning's swabs are sent to the General Hospital lab as a batch.
 - If swabbing is needed in the afternoon or over a weekend, The River Club will recommend using a private doctor.
- Either way, pre-payment has to be made prior to swabbing
- The Testing Process
 - The PCR test itself is carried out at the Livingstone General Hospital lab.
 - Results generally take 24-hours but delays can result when the PCR machine has to be stopped for routine maintenance which takes around 4-hours. Routine maintenance on the PCR machine is not predictable.
- Certificate Collection
 - The District Health Office issues a SARS-CoV-2 Medical Certificate for International Travel.
 - The River Club will collect this on behalf of guests.
 - Passports copies are required for this purpose.

COST USD 75 per test - Includes all logistics required within Livingstone
Payable at The River Club using a Master or Visa Card or US Dollars Cash

SWABBING & TESTING BY A PRIVATE DOCTOR - certain Doctors in private practice in Livingstone

- The necessity to use a private doctor arises when guests have no choice but to be swabbed in the afternoon or over a weekend.
- The doctor collects the SARS-CoV-2 Medical Certificate for International Travel from the District Health Office and the River Club fetches these from the doctor.
- The doctor will need copies of passports for certificate collection purposes.

COST USD 140 per test - Includes all logistics required within Livingstone
Payable at The River Club using a Master or Visa Card or US Dollars Cash

TESTING IN LUSAKA – to be arranged by guests themselves

- If you need a COVID test in Lusaka prior to departure, there is a fast-track COVID-testing centre set up for leisure travellers.
- Use this link: <https://cidrz.timetap.com> to make an appointment.
 - COST USD 150 for 24-hour turnaround – pre-payment by EFT only
 - COST USD 100 for 48-hour turnaround – pre-payment by EFT only

CAUTION - COVID-TESTING RATES

Please note all rates quoted for COVID swabbing, testing and certification are subject to change without notice.

THE LODGE DIRECT CONTACT DETAILS

E | theoffice@theriverclubzambia.com

T | +26 (0) 96 265 0137

W | www.theriverclub.africa